

Attention: Financial Aid Students

Changes that may benefit you!



Northeast State Community College has made changes to benefit students receiving financial aid. Please read the following statements carefully and make note of important changes in the distribution of financial aid funds.

No more standing in long lines to pick up your check!

Financial aid checks will be mailed beginning **September 9, 2011***. Be sure to log into NORSTAR to confirm that we have your most recent permanent or billing address.

If you have signed up for direct deposit, your financial aid funds will be deposited into your bank account by September 13, 2011*.



**NORTHEAST
STATE**

We're here to get you there

Northeast State Community College
2425 Highway 75 / P.O. Box 246
Blountville, Tennessee 37617-0246
Telephone: 423.323.3191,
282.0800 or 547.8450
Outside the local area call
1.800.836.7822

Important note: You will not receive funds unless you have attended all of your classes. You can check your attendance on NORSTAR.

Charge your books at the bookstore

You may be eligible to charge books at the Northeast State Bookstore beginning in **August**. If you have a credit balance on your student account after financial aid has been applied, you may be able to charge books at the Northeast State Bookstore beginning at 9 a.m. on August 24, 2011* and ending September 2, 2011*. Please be ready to provide them with:

- a valid ID (student ID or driver's license)
- your student ID number (9XXXXXXXX), and
- your class schedule.

The charges you make at the bookstore will then be deducted from your credit balance and any remaining balance of aid will be mailed to you or direct deposited into your bank account.

To see if you are eligible to make charges at the bookstore, log into your NORSTAR account and check your student balance on or before August 24, 2011*.

If your account shows a credit balance, you may be eligible to charge books at the bookstore.



If you currently receive a paper bookstore voucher from any office on campus, please contact that office for specific instructions.

*The Fall Semester 2011 calendar is subject to change at any time prior to or during the academic term due to emergencies or causes beyond the reasonable control of the institution, including severe weather, loss of utility service, or orders by federal or state agencies.