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Assessment or Report	Description and Purpose	Person Responsible for Providing Information	Person Responsible for Ensuring that Evaluation, Documentation, and Improvements Occur	Frequency and Approximate Timeline(s) of Evaluation	Group Responsible for Evaluating Assessment or Report and Identifying Improvements	External Reporting Agency (If Applicable)
14th Day Enrollment and FTE Data Report	Description: Official report of every semester's	Registrar	Vice President for Institutional Excellence and	Every semester:	Cabinet	Applicable to numerous reporting
	enrollment data (along with trends), including	(Deidra Close)	Student Success	For Summer semester - August		needs and audiences
Meeting minutes documenting review and	demographic data. Data to be disaggregated as		(Dr. Graybeal)	For Fall semester - October		
evaluation	required by the Strategic Plan.			For Spring semester - February		
	Purpose: Make strategic revisions to enrollment					
	strategies, as appropriate.					
Academic Audit Report(s)	Description: The report from the audit team	Relevant Academic Dean(s)	Relevant Academic Dean(s)	Annually: May	Academic Affairs	QAF/THEC
	who evaluated the program(s) in the spring					
Meeting minutes documenting review and	semester which is received typically two					
evaluation	months following the site visit.					
	Purpose: To determine the audit team's					
	evaluation of educational program quality in terms of the QAF rubric and the audit team					
	recommendations to be considered for					
	implementation.					
Academic Program Accreditation Reports	Description: Documents related to each	Program coordinators for each accreditable	Academic Deans	Annually: April and May	Academic Affairs	QAF/THEC
(QAF)	accreditable program including letters and	program		(Implemented throughout academic year)		
	communications from each programmatic					
Meeting minutes documenting review and	accreditor and relevant reporting provided to					
evaluation	each programmatic accreditor for the relevant					
	timeframe. Such reporting is requested by the					
	RAP Coordinator to each relevant program					
	coordinator for inclusion in annual QAF reporting for the Program Accreditation					
	standard.					
	Purpose: To confirm the status of each					
	accreditable program and to have available the					
	necessary documentation to THEC for QAF					
	reporting purposes.					

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Administrative unit-level and academic program	Description: Identification of expected	Asst. Vice President for Research, Analytics, and	Asst. Vice President for Research, Analytics, and	Annually: December	Strategic Planning Committee	SACSCOC 7.1
planning and assessment	outcomes, assessment of the extent to which	Planning	Planning			
	each unit, to include academic programs (SLOs),	(Dr. Thomas)	(Dr. Thomas)			
Meeting minutes documenting review and	achieves these outcomes, and evidence that the					
evaluation	units are seeking improvement based on					
	analysis of the results.					
	Purpose: Validate the appropriateness and					
	adequacy of Northeast State's administrative					
	unit-level and academic programming planning					
	and assessment processes.					
Annual Security Report	Description: The internal report produced by	Chief of Police	Chief of Police	Annually: (mid) September	Cabinet	USDOE, SACSCOC 13.8
	the college's police department (Annual	(Andrew Mitchem - Interim)	(Andrew Mitchem - Interim) ,			
Meeting minutes documenting review and	Security Report) which details the college's		Vice President for Finance and Administration			
evaluation	crime statistics and safety programs.		(Chad Bailey)			
	Purpose: To ensure the institution is taking					
	reasonable steps to provide a healthy, safe, and					
	secure environment for all members of the					
	college community, and implementing					
	continuous improvements in services or					
	processes, as appropriate.					
Budget	Description: Regularly recurring updates of key	Vice President for Finance and Information	Vice President for Finance and Information	Monthly	Cabinet	TBR
	financial indicators, with trend analysis	Technology	Technology			
Meeting minutes (President's Cabinet)	Purpose: To monitor key financial indicators	(Chad Bailey)	(Chad Bailey)			
documenting review and evaluation	on a routine basis and make adjusts in course					
	and strategy, as necessary.					

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fo a	Description: A survey that helps institutions focus on good educational practice and identify areas in which they can improve their programs	Asst. Vice President for Research, Analytics, and Planning (Dr. Thomas)	Planning (Dr. Thomas) in coordination with Synergy,	Administered in the Spring semester in certain specified years	Results are to be reviewed and considered by various groups across the college including Synergy, SEM, ATD/Retention Committee, QEP, Student	QAF/THEC
P	and services for continuing students. Purpose: To use analysis of results to identify action steps for improving college programs and		SEM, ATD/Retention Committee, QEP, Student Equity Committee		Equity Committee	
Si	services.					
· · · · · ·	Description: Capital Outlay, Capital	Vice President for Finance and Administration	Vice President for Finance and Administration	Annually: May	Cabinet	TBR
	Maintenance, and Disclosure details. Purpose: Under the direction of the Special	(Chad Bailey)	(Chad Bailey)			
	Assistant to the President for Safety, Security & Plant Operations, and with the support and					
	collaboration of the Vice President for Finance					
	and Information Technology, the Chief Information Officer, and the Director of Plant					
	Operations and Maintenance, this group provides strategic leadership and College wide					
	coordination of capital needs supporting					
	capital maintenance and capital outlay goals.					
	Description: The locally developed survey of internal constituents' satisfaction with	Susan Graybeal with assistance from RAP	Susan Graybeal with assistance from RAP	Annually: May/June	Susan Graybeal	N/A
Meeting minutes documenting review and	relevant offices and services that is					
	administered each spring semester. It is also used as an aid to gauge institutional climate.					
	Purpose: Ensure the adequacy and appropriateness of the facilities and services					
	surveyed. Implement continuous					
	improvements, as appropriate.					

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Assessment or Report	Description and Purpose	Person Responsible for Providing Information	Person Responsible for Ensuring that Evaluation, Documentation, and Improvements Occur	Frequency and Approximate Timeline(s) of Evaluation	Group Responsible for Evaluating Assessment or Report and Identifying Improvements	External Reporting Agency (If Applicable)
Faculty Site Satisfaction Survey Meeting minutes documenting review and evaluation	Description: Biennial survey of the satisfaction level of faculty with regard to the services at the primary off-campus teaching locations. Purpose: Affirm quality of services provided to faculty, implementing continuous improvements, when warranted.	Asst. Vice President for Multi- Campus Programs (<i>Dr. Pashia Hogan</i>)	Asst. Vice President for Multi-Campus Programs (<i>Dr. Pashia Hogan</i>)	Biennially:I mplement in November	Academic Affairs	N/A
Faculty Workload Report Meeting minutes documenting review and evaluation	Description: Report of the number of full- time faculty members to support academic programming Purpose: Monitor and help ensure the College employs a sufficient number of full-time faculty to support its academic programming, along with the its mission and goals	Vice President for Academic Affairs (Dr. Connie Morshall)	Project Manager for Institutional Excellence and Student Success (Josh Crowder)	Every semester: For Summer semester: September For Fall semester: February For Spring semester: June	Academic Council	SACSCOC - 6.1, 6.2b
General Education Competency Exam (ETS Proficiency Profile, Standard Form) Meeting minutes documenting review and evaluation	Description: Nationally normed exam of general education competencies (as measured through testing of Northeast State associate degree graduates) Purpose: Aid in the assessment of student learning outcome attainment (for collegiate-level general education competencies). Implement continuous improvements, as appropriate.	Dean of Student Advocacy Programs/Counselor (?????????)	Asst. Vice President for Research, Analytics, and Planning (Dr. Thomas and Dr. John Grubb)	Annually: May (Note: Implement throughout academic year)	General Education Committee (Committee meets in October to assess report)	SACSCOC 8.2b
General Education Competency: Internal Assessment of Student Learning Outcomes Meeting minutes documenting review and evaluation	Description: Internal assessment of select courses comprising Northeast State's general education program. Purpose: Aid in the assessment of student learning outcome attainment (for collegiate-level general education competencies). Implement continuous improvements, as appropriate.	Deans of Behavioral and Social Sciences, Humanities, Mathematics, and Science. (Trish Crawford - Dean of Behavioral and Social Sciences) (Caitlin Chapman - Dean of Humanities) (Malissa Trent - Dean of Mathematics) (Chris Hitechew - Dean of Science)	General Education Committee Chair	Annually: Fall (October) (Note: Implement throughout academic year)	General Education Committee	SACSCOC 8.2b

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		Elisare you review previous year		inents implemented, as appropriate.		
Assessment or Report	Description and Purpose	Person Responsible for Providing Information	Person Responsible for Ensuring that Evaluation, Documentation, and Improvements Occur	Frequency and Approximate Timeline(s) of Evaluation	Group Responsible for Evaluating Assessment or Report and Identifying Improvements	External Reporting Agency (If Applicable)
Grade Distribution Reports	Description: Grade distributions, which are	Project Manager for Institutional Excellence	Vice President for Academic Affairs	Every semester:	Academic Council	N/A
· ·	assessed at the course and department level.	(Josh Crowder)	(Dr. Connie Marshall)	For Summer semester - September		
Meeting minutes documenting review and	Purpose: Aid in the assessment of the efficacy	((Josh Crowder)	For Fall semester - January		
evaluation			(Josh Crowder)	· ·		
evaluation	of the academic program. Implement			For Spring semester - June		
	continuous improvements, as appropriate.					
Institutional Effectiveness (IE) Briefing	Description: Briefing describing the state of the	Asst. Vice President for Research, Analytics, and	Asst. Vice President for Research, Analytics, and	Annually: December	Strategic Planning Committee	SACSCOC 7.1
, ,	institution with regard to: 1) 2015-2025	Planning	Planning	,	3	
	Strategic Plan Results to Date, 2) Major	Business Intelligence Analyst	(Dr. Thomas)			
	Accomplishments, 3) Academic Programming	(Dr. Thomas and Dr. John Grubb)	(Dr. Monus)			
		(Dr. Thomas and Dr. John Grabb)				
	and Unit Planning Results, 4) Formula Funding					
	, and 5) the Master Plan (specifically focusing					
	on the academic year just concluded)					
	Purpose: Monitor and implement continuous					
	improvements related to the College's key					
	performance indicators, as appropriate.					
Institutional-level planning and effectiveness	Description: Use of various data analyses and	Vice President for Institutional	Vice President for Institutional	Semi-annually: December and June	Strategic Planning Committee	SACSCOC 7.1
	assessments to ensure the adequacy and	Excellence and Student Success	Excellence and Student Success			
Meeting minutes documenting review and	appropriateness of the College's institutional-	(Dr. Graybeal) and Asst. Vice President for	(Dr. Graybeal) and Asst. Vice President for			
evaluation	level planning, per NECs Policy 01:12:00,	Research, Analytics, and Planning (Dr. Thomas)	Research, Analytics, and Planning (Dr. Thomas)			
	Strategic Planning and Continuous					
	Improvement Process, and SACSCOC					
	requirements.					
	Purpose: Validate Northeast State engages in					
	ongoing, comprehensive, and integrated					
	research-based planning and evaluations					
	processes that (a) focus on institutional					
	quality and effectiveness, and (b) incorporate a					
	systematic review of institutional goals and					
	outcomes consistent within its mission.					
						I

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Assessment or Report	Description and Purpose	Person Responsible for Providing Information	Person Responsible for Ensuring that Evaluation, Documentation, and Improvements Occur	Frequency and Approximate Timeline(s) of Evaluation	Group Responsible for Evaluating Assessment or Report and Identifying Improvements	External Reporting Agency (If Applicable)
IPEDS	Description: IPEDS (Integrated Post-Secondary	Asst. Vice President for Research, Analytics, and	Asst. Vice President for Research, Analytics, and	Annually: August	AVP for RAP distributes summary documents	Applicable to numerous reporting
	Education Data System) surveys, a series of	Planning	Planning	Note: Data report usually available in spring	from IPEDS feedback report to relevant VP's and	needs and audiences
Marking of the desired and the second of the				Note. Data report usuany available in spring	· ·	needs and addiences
Meeting minutes documenting review and	mandated questionnaires from the U.S.	(Dr. Thomas)	(Dr. Thomas)		Unit Managers for review and evaluation	
evaluation	Department of Education. Data to include, but					
	may not be limited to, retention, persistence to					
	graduation, employment, and finance					
	indicators.					
	Purpose: Assess the institution's results as					
	compared to similar institutions across the					
	nation. Implement continuous improvements,					
	as appropriate.					
Job Placement Survey (Graduate	Description: All associate of applied science and	Director - Career and Workforce Development	Vice President for Academic Affairs (Dr.	Annually: May	Academic Council	SACSCOC 8.1, Specialized accreditation
Survey)	certificate graduates from a calendar year are	Center	Connie Marshall) ,	(Note: Implement throughout academic year)		reports
	surveyed the following year. Surveys seek to	(Mary Beth Oxendine-Woodby)	Dean of Technologies (Nichole Manz-Young) ,			
Meeting minutes documenting review and	determine if graduates are employed in their		Dean of Behavioral and Social Science≰Trish			
evaluation	fields of study.		Crawford) , Dean of Health Professions			
	Purpose: Assess the institution's overall job		(David Bryant)			
	placement rate, as well as rates by major/					
	concentration and standalone certificates.					
	Results are used to document student					
	achievement and for programmatic					
	accreditations, such as ACBSP and ATMAE.					
Licensure Exam Rates Reporting	Description: Report detailing the licensure pass	Dean of Health Programs	Dean of Health Programs	Update annually in September	Academic program faculty meetings	SACSCOC 8.1, QAF (in certain years),
	rates for Seven programs: Nursing,	(David Bryant - Dean of Health Professions)	(David Bryant - Dean of Health Professions)			Specialized accreditation reports
	Cardiovascular Tech., Medical Lab Tech., Surgica	, , , , , , , , , , , , , , , , , , , ,	, , , , , , , , , , , , , , , , , , , ,			
	Tech., EMT, AEMT, Paramedic.					
	Purpose: Document student achievement.					
	Implement continuous improvements, when					
	applicable.					

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Major Field Tests Reporting	Description: All program graduates from one academic year (fall and spring) are tested using state-approved major field test as a means of evaluating program quality Purpose: Document student achievement and reporting to QAF. Implement continuous improvements, when applicable.	Academic Deans	Academic Deans	Annually: May (Note: Implement throughout academic year)	Academic Affairs	QAF, Specialized accreditation reports
Master Plan Meeting minutes documenting review and evaluation	Description: Plan of buildings and facilities on Northeast State campuses Purpose: Review plan and implement initiatives as appropriate.	Vice President for Finance and Administration (Chad Bailey)	Vice President for Finance and Administration (Chad Bailey)	Annually: September	Cabinet	SACSCOC 13.7
New Student Orientation Satisfaction Surveys Meeting minutes documenting review and evaluation	Description: Survey given to all new students completing New Student Orientation Sessions designed to evaluate student satisfaction with all facets of the orientation events. Purpose: Evaluate and improve new student orientation processes and procedures	Assistant Vice President forStudent Engagement and Success (Jennifer Starling)	Student Life and Engagement Division	Each semester: For Summer semester: September For Fall semester: September For Spring semester: February	Institutional Excellence and Student Success Senior Leaders Meeting	N/A
Persistence to Graduation Meeting minutes documenting review and evaluation (on Strategic Planning Master Excel)	Description: Persistence to graduation of cohorts, as described in the College's strategic plan. Purpose: Evaluate and improve persistence to graduation rates, as appropriate. Implement continuous improvements, as appropriate.	Asst. Vice President for Research, Analytics, and Planning (Dr. Thomas)	Asst. Vice President for Research, Analytics, and Planning (Dr. Thomas)	Annually: December (THEC Fact Book)	Strategic Planning Committee (Cabinet)	SACSCOC 8.1

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		Ensure you review previous year				
Assessment or Report	Description and Purpose	Person Responsible for Providing Information	Person Responsible for Ensuring that Evaluation, Documentation, and Improvements Occur	Frequency and Approximate Timeline(s) of Evaluation	Group Responsible for Evaluating Assessment or Report and Identifying Improvements	External Reporting Agency (If Applicable)
Physical Facilities Inventory and	Description: Ongoing survey of all NECs owned	Director of Plant Operations and Maintenance	Director of Plant Operations and	Continuous/Ongoing	Vice President for Finance and Administration	Both PFI and PFS are maintained on
Survey (PFIS)	and leased physical facilities. The Inventory (PFI	· ·	Maintenance		(Chad Bailey)	TBR's Archibus software
22.12, (. 1.2,	is a record of all building spaces, their uses, and	(,	(Pete Miller)		(4	
	sizes in square feet. The Survey (PFS) records		(recentility)			
	the buildings' individual components and					
	systems, such as roof types, exterior					
	enclosures, HVAC, fire protection, etc.					
	· ·					
	Purpose: Rate the systems to identify					
	deficiencies and update as appropriate when					
	corrections are made (such as a roof					
	replacement).					
Primary Assessments and Reports Review	Description: Systematic review of primary	Asst. Vice President for Research, Analytics, and	Asst. Vice President for Research, Analytics, and	Quarterly: September, January, March, and June	Strategic Planning Committee (December and June)	SACSCOC 7.1
· ·	assessments and reports and needed	Planning	Planning			
Meeting minutes documenting review and	documentation.	(Dr. Thomas)	(Dr. Thomas)			
evaluation	Purpose: Evaluate the efficacy of the	(=	(=			
	institution's key assessment measures.					
	Implement continuous improvements, as					
	appropriate.					
	арргорнате.					
Quality Assurance Funding Report	Description: Report prepared for the	Asst. Vice President for Research, Analytics, and	Asst. Vice President for Research, Analytics, and	Annually: October	Cabinet, Academic Council	QAF
	Tennessee Board of Regents documenting	Planning	Planning			
	institutional results for the Quality Assurance	(Dr. Thomas)	(Dr. Thomas)			
	Funding Standards.					
	Purpose: The standards are designed to					
	evaluate academic performance, student					
	success and satisfaction, and institutional					
	progress toward state and institutional					
	initiatives. Improvements are implemented, as					
	applicable					

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Report of Graduates (formerly titled 'Academic Awards Report') Meeting minutes documenting review and evaluation	Description: Official report of program completers graduating from Northeast State. Review should include trend data. Purpose: A student achievement confirmation measure. The institution implements strategic revisions to programs and services to promote the completion of academic awards, when appropriate.	Josh Crowder	Vice President for Academic Affairs (Dr. Connie Marshall)	Annually: October	Cabinet	Applicable to numerous reporting needs and audiences
Retention Report Meeting minutes documenting review and evaluation	Description: Retention of cohorts, as described in the College's strategic plan. Purpose: Evaluate and improve retention rates, as appropriate. Implement continuous improvements, as appropriate.	Assistant Vice President for Student Engagement & Success (Jennifer Starling)	Director of Advising (Linda Hamilton - Interim)	Annually: April	Retention Committee, ATD, Cabinet	Applicable to numerous reporting needs and audiences

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			Person Responsible for Ensuring that		Group Responsible for Evaluating Assessment or	External Reporting Agency (If
Assessment or Report	Description and Purpose	Person Responsible for Providing Information	Evaluation, Documentation, and Improvements Occur	Frequency and Approximate Timeline(s) of Evaluation	Report and Identifying Improvements	Applicable)
Semester Attendance/ Verification Report	Description: Students receiving Federal Financia Aid must be accurately recorded in Banner as attending or not attending classes by Census date each semester. Academic Deans will verify and sign attendance reporting to attest to faculty attendance reporting and measures taken for accurate reporting. Purpose: This report will show the college is exercising proper controls over this process via faculty training and data monitoring. Note: Although Financial Aid is not involved in this reporting process, audit processes conducted in Financial Aid address attendance verification and reporting.	Academic Deans via Academic Council	Academic Deans via Academic Council	Every semester: For Summer semester - August For Fall semester - October For Spring semester - February	Academic Council	Needed for audit purposes related to Financial Aid
SENSE Survey	Description: A survey that helps institutions focus on good educational practice and identify areas in which they can improve their programs and services for new/beginning students. Purpose: To use analysis of results to identify action steps for improving college programs and services.	Asst. Vice President for Research, Analytics, and Planning (Dr. Thomas)	Asst. Vice President for Research, Analytics, and Planning (Dr. Thomas) in coordination with Synergy, SEM, ATD/Retention Committee, QEP, Student Equity Committee	Administered in the Fall semester in certain specified years	Results are to be reviewed and considered by various groups across the college including Synergy, SEM, ATD/Retention Committee, QEP, Student Equity Committee	QAF/THEC

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Strategic Plan Meeting minutes documenting review and evaluation	Description: Systematic review of the mission, goals, unit statements of purpose, objectives, and expected outcomes along with the linking of objectives to budgetary needs. Results to be disaggregated as described in the strategic plan Purpose: Evaluate the efficacy of the institution's plan and processes. Implement continuous improvements, as appropriate.	Vice President for Institutional Excellence and Student Success (Dr. Graybeal) and Asst. Vice President for Research, Analytics, and Planning(Dr. Thomas)	Vice President for Institutional Excellence and Student Success (Dr. Graybeal) and Asst. Vice President for Research, Analytics, and Planning (Dr. Thomas)	Semi-annually: December and June	Strategic Planning Committee	SACSCOC 7.1
Strategic Planning/Budgeting Survey Report Meeting minutes documenting review and evaluation	Description: Annual survey administered to all full-time employees to assess their satisfaction with the strategic planning/budgeting process. Purpose: Evaluate constituents' satisfaction of the College's planning and budgeting, processes. Implement continuous improvements, as appropriate.	Asst. Vice President for Research, Analytics, and Planning (<i>Dr. Thomas</i>)	Asst. Vice President for Research, Analytics, and Planning (<i>Dr. Thomas</i>)	Annually: June (Note: implemented at the end of the previous academic year)	Strategic Planning Executive Committee (Cabinet), Strategic Planning Committee	SACSCOC 7.1
Student Satisfaction Survey Reports (Main and Dual Enrollment) Meeting minutes documenting review and evaluation	Description: Biennial survey of the satisfaction level of students with regard to programs and services. Purpose: Affirm quality of services provided to students, implementing continuous improvements, when warranted.	Vice President for Institutional Excellence and Student Success (Dr. Graybeal)	Vice President for Institutional Excellence and Student Success (Dr. Graybeal)	Annually: January (Note: Implement in October)	Cabinet VP's	N/A

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Substantive Change Status Update Upda	SACSCOC 14.2
Meeting minutes documenting review and evaluation scope of Northeast State. Purpose: Monitor modifications and expansions that may require reporting to a regulatory agency (this includes, but is not limited to, SACSCOC, the Department of Education, and the Department of Veterans Affairs) (Dr. Graybeal) (Dr. Graybeal)	
Meeting minutes documenting review and evaluation Purpose: Monitor modifications and expansions that may require reporting to a regulatory agency (this includes, but is not limited to, SACSCOC, the Department of Education, and the Department of Veterans Affairs)	
evaluation expansions that may require reporting to a regulatory agency (this includes, but is not limited to, SACSCOC, the Department of Education, and the Department of Veterans Affairs)	
regulatory agency (this includes, but is not limited to, SACSCOC, the Department of Education, and the Department of Veterans Affairs)	
limited to, SACSCOC, the Department of Education, and the Department of Veterans Affairs)	
Education, and the Department of Veterans Affairs)	
Affairs)	
Summary of Private Giving Description: Report of all gifts to college and Director of Development (Megan Almaroad) Director of Development (Megan Almaroad) Annually: April/May Foundation Executive Committee	N/A
college foundation	.,,
Purpose: To evaluate private gifts that fund	
scholarships, special programs, and for the	
construction of new facilities. TBR collects	
these figures from all institutions.	
tiese rigures ironi an institutions.	
Synergy Description: A comprehensive and coordinated SEM Chair Vice President for Institutional Excellence and Semi-annually: January and June Cabinet (January and June)	Applicable to numerous reporting
College-wide plan for recruitment, retention Student Success Strategic Planning Committee (June)	needs and audiences
Meeting minutes documenting review and and completion efforts that support the (Dr. Graybeal)	
evaluation College's Strategic Plan and Mission, which will	
in turn improve outcomes for the College and	
it's students and the community at large.	
Purpose: provides strategic leadership and	
College-wide coordination for recruitment,	
enrollment processes, and retention and	
completion efforts.	

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Technology Access Fee (TAF) Plan	Description: Plan outlining the technological	Asst. Vice President and Chief	Asst. Vice President and Chief	Annually: March	Technology Planning & Oversight	N/A
	resources requested to carry out the	Information Officer	Information Officer	(Note: Implement as of December)	Committee	
	institution's strategic initiatives.	(Margaret Lester)	(Margaret Lester)		Technology Access Fee Committee	
	Purpose: Prioritize technology-related budget					
	requests designed to carry out the					
	institution's strategic initiatives. Determine, in					
	priority order, what items may be purchased					
	with Technology Access Fee Funds.					