



### I recognize...

- the inherent value of a college education in transforming lives and communities;
- the diverse student population represented at our College;
- the **real life** challenges faced by many students balancing the responsibilities of college, work, and family;
- the role of all employees as points of contact and interaction with students;
- the importance of academic and student support services in promoting student success, retention, and persistence to graduation; and
- the impact of these factors upon institutional funding.

### I commit to connect students to available resources by...

*Please check specific actions to which you will commit and display this poster at your workstation as a reminder.*

- increasing my knowledge of programs and services through attendance at professional development activities and/or by reviewing the College's website.
- posting program flyers or email reminders in my work area, classroom, or on my office door as appropriate.
- utilizing social media to promote student activities and services.
- utilizing the online **Student Referral System** ([www.NortheastState.edu/StudentReferral](http://www.NortheastState.edu/StudentReferral)) to refer students with socioeconomic needs, personal counseling needs, unsatisfactory attendance, or poor academic performance to campus responders.
- utilizing the printed **Your Prescription for Success** pad to provide students with contact information for various offices and services.
- utilizing institutionally developed resources in class, in club meetings, or during employee meetings and retreats to increase awareness of available services (e.g., Life Simulation exercise, scavenger hunts, game-based learning platforms such as Kahoot! or Quizizz).
- making announcements in class, through my D2L® learning environment, and sharing information regarding services or upcoming events (e.g., The Learning Center, Mobile Food Pantry distribution dates, Advising/Registration times and dates).
- replying promptly to official College email requests for information (e.g., attendance verification and/or academic progress reports) of program participants.
- including information about programs and services on my Instructor Syllabus Addendum (e.g., tutoring through TRIO Student Support Services, The Learning Center, or class study groups).
- referencing [www.NortheastState.edu/CampusResources](http://www.NortheastState.edu/CampusResources) and [www.NortheastState.edu/CommunityResources](http://www.NortheastState.edu/CommunityResources) as quick links to resources.
- remembering that Tennessee's community services helpline is 2-1-1. Trained volunteers are available to help students locate services within our area.
- reminding students to download the MyNortheast mobile phone app to access campus information and to receive notifications.



# Student Referral System

[www.NortheastState.edu/StudentReferralSystem](http://www.NortheastState.edu/StudentReferralSystem)

More Connection Points I can utilize...